



**Ricardo Luna**  
RMLuna@CPSEnergy.com  
Direct: (210) 353-4601

November 9, 2016

Via Email: cbrown@visionsolar.com

Mr. Clayton Brown  
Director of Operations  
Vision Solar  
5255 N. Edgewood Dr. #125  
Provo, UT 84604

**RE: Suspension from the Registered Solar Contractors List**

Dear Mr. Brown:

I am writing to inform you that Vision Solar is hereby suspended from the Registered Solar Contractors List associated with CPS Energy's Solar Rebate Program ("Rebate Program"), effective immediately and for a period of six (6) months. Rebates for applications submitted on or before November 8, 2016, will be honored as long as those systems are properly and promptly completed.

As you may recall, CPS Energy issued a cease and desist letter to Vision Solar on September 21, 2015, despite a discussion on August 6, 2015, in which Vision Solar executives assured CPS Energy that all deceptive marketing tactics would stop immediately. Then, on or about October 16, 2015, Vision Solar made various written promises to correct the conduct, and CPS Energy, in good faith, agreed to re-instate Vision Solar on the Registered Solar Contractors List.

However, since that time, CPS Energy has received continuous complaints from your customers claiming misleading marketing, including mischaracterizations of CPS Energy's Rebate Program, poor customer service, and inadequate installation of solar panels. As a result, CPS Energy has decided to suspend Vision Solar from the Registered Contractors List.

CPS Energy has acted in good faith to allow Vision Solar's participation in the Rebate Program, as demonstrated by our willingness to provide Vision Solar with opportunities to remedy unlawful and improper behavior. Ultimately, we take great interest in ensuring the integrity of our Rebate Program to the extent that we can. To that end, we consider customer complaints, particularly in the volume we have received regarding your services, seriously.

Sincerely,

A handwritten signature in black ink, appearing to read "Ricardo Luna", written over a horizontal line.

Ricardo Luna  
Senior Manager, Energy Management