

October 9, 2014

To: Employees of Nathan Littauer Hospital & Nursing Home and Primary/Specialty Care Centers:

Some of you have voiced concern about the chant heard at yesterday's "*informational picket*" in which the nurse's union yelled they were going to "shut it down" (meaning our hospital). The reference was if they do not get the contract they desire they would close our hospital.

In the interest of saving time and alleviating fears, I would like to address this. The union simply cannot "shut us down". To say they could is not only irresponsible, it also is impossible. Statements like that are designed to scare you and our patients. For a group that asserts that "patient care" is their top concern, chants like that only hurt our patients who are seeking our help at their most vulnerable time. It is unfathomable to me as to why a chant like that is considered "information".

Your jobs are safe. Your hospital is safe. And our patients are safe. We are committed to a longrange plan to serve future generations, no matter what the union may say. We invite our nurses to join us but they cannot stop it from happening. No small group can do that.

Sadly, it is true that our patients may be more apprehensive when they hear such assertions made in public or drive past such a group with a sick loved-one in the car. I encourage you to continue to provide your exceptional Littauer care to our patients. In the meantime, please bring any questions or concerns to your manager to get the facts.

If a patient asks about the union "shutting us down" please state: I am sorry you heard that. That simply is not true. We will be here for you anytime you need us. Now, let's get back to your (treatment, procedure, concern).

As I have said and written in the past, this hospital, nursing home and primary/specialty care centers have 1000 employees, and no one group is more important or more vital to the care and service we provide to our patients than any other group. We are a team of 1000 with no one more "special" than anyone else.

Thank you,

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Laurence E. Kelly President and CEO