Occupational Safety and Health Administration 639 Granite Street 4th Floor Braintree, MA 02184 Phone: 617-565-6924 Fax: 617-565-6923



## Citation and Notification of Penalty

**To:** Dollar Tree Stores Inc. and its successors 500 Volvo Parkway Chesapeake, VA 23320

**Inspection Site:** 950 American Legion Highway Roslindale, MA 02131 **Inspection Number**: 954526 **Inspection Date(s)**: 12/24/2013 - 02/28/2014 **Issuance Date**: 06/20/2014

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty **you either call to schedule an informal conference (see paragraph below) or** you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

**Posting** - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

**Informal Conference** - An informal conference is not required. However, if you wish to have such a conference you may request one with the Area Director during the 15 working day contest period. During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).

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If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

**Right to Contest** – You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. <u>Unless you inform the Area Director in writing that you intend</u> to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.

**Penalty Payment** – Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to "DOL-OSHA". Please indicate the Inspection Number on the remittance. You can also make your payment electronically on <u>www.pay.gov</u>. On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on <u>OSHA Penalty Payment Form</u>. The direct link is:

#### https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334.

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$50,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

**Notification of Corrective Action** – For each violation which you do not contest, you must provide *abatement certification* to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that *abatement documentation* is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

Employer Discrimination Unlawful – The law prohibits discrimination by an employer against an

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employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

**Employer Rights and Responsibilities** – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

**Notice to Employees** – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

**Inspection Activity Data** – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.

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**U.S. Department of Labor** Occupational Safety and Health Administration



## NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the citation(s) issued on 06/20/2014. The conference will be held by telephone or at the OSHA office located at 639 Granite Street, 4th Floor, Braintree, MA 02184 on \_\_\_\_\_\_ at \_\_\_\_\_. Employees and/or representatives of employees have a right to attend an

informal conference.

Occupation Safety and Health Administration Washington, D.C. 20210



# Attention Employers:

The Occupational Safety and Health Administration would like to announce a new electronic payment option available to you.

You can make your payment electronically at <u>www.pay.gov</u>. On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "**OSHA**" and click Go. From the results, choose <u>OSHA Penalty Payment Form</u>. You can also use the direct link below.

#### https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$50,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

\*\*\*\*\*\*IF YOU ARE ACCEPTING AN EXPEDITED SETTLEMENT AGREEMENT AND HAVE PAID ON LINE WITH YOUR CREDIT CARD AT PAY.GOV WEBSITE PLEASE FORWARD A COPY OF YOUR RECEIPT AND THE SIGNED EXPEDITED SETTLEMENT AGREEEMENT TO OUR OFFICE WITH 15 DAYS AFTER RECEIPT OF THE CITATIONS.\*\*\*\*\*\*\*

THANK YOU.

U.S. DEPARTMENT OF LABOR Occupational Safety and Health Administration 639 Granite Street, Floor 4 Braintree, MA 02184 Telephone: (617) 565-6924 (617)565-6923 FAX:



Notification of Corrective Action - For each violation which you do not contest, you are required by 29 CFR 1903.19 to submit an abatement certification to the Area Director of the OSHA office issuing the citation as identified above. The certification must be sent by you within 10 calendar days of the abatement date indicated on the citation. For Willful and Repeat violations, documents (examples: photos, copies of receipts, training records, etc.) demonstrating that abatement is complete must accompany the certification. Where the citation is classified as Serious and the citation states that abatement documentation is required, documents such as those described above are required to be submitted along with the abatement certificate. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item.

# All abatement verification documents must contain the following information:

1) Your name and address;

2) the inspection number (found on the front page);

3) the citation and citation item number(s) to which the submission relates;

4) a statement that the information is accurate;

5) the signature of the employer or employer's authorized representative;

6) the date the hazard was corrected;

7) a brief statement of how the hazard was corrected; and

8) a statement that affected employees and their representatives have been informed of the abatement.

Also, the law requires a copy of all abatement verification documents which are required by 29 CFR 1903.19 be posted at the location where the violation appeared and the corrective action took place.



#### **CERTIFICATION OF CORRECTIVE ACTION WORKSHEET**

**Inspection Number: 954526** 

Company Name: Dollar Tree Stores Inc. Inspection Site: 950 American Legion Highway, Roslindale, MA 02131 Issuance Date: 06/20/2014

List the specific method of correction for each item on this citation in this package that does not read "Corrected During Inspection" and return to: U.S. Department of Labor – Occupational Safety and Health Administration, 639 Granite Street, 4th Floor, Braintree, MA 02184

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Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement): \_\_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement): \_\_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement):

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement): \_\_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement): \_\_\_\_\_\_

Citation Number \_\_\_\_\_ and Item Number \_\_\_\_\_ was corrected on \_\_\_\_\_\_ By (Method of Abatement): \_\_\_\_\_\_

I certify that the information contained in this document is accurate and that the affected employees and their representatives have been informed of the abatement.

Signature	Date	
Typed or Printed Name	Title	

**NOTE: 29 USC 666(g)** whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than \$10,000 or by imprisonment of not more than 6 months or both.

POSTING: A copy of completed Corrective Action Worksheet should be posted for employee review

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**U.S. Department of Labor** Occupational Safety and Health Administration Inspection Date(s): 12/24/2013 - 02/28/2014

**Inspection Number: 954526 Issuance Date:** 06/20/2014



#### **Citation and Notification of Penalty**

Company Name: Dollar Tree Stores Inc. Inspection Site: 950 American Legion Highway, Roslindale, MA 02131

Citation 1 Item 1 Type of Violation: Serious

29 CFR 1910.22(a)(1): All places of employment, passageways, storerooms or service rooms were not kept clean and orderly or in a sanitary condition.

Stockroom/Receiving Area - Trash was in piles throughout the stockroom.

Pursuant to 29 C.F.R. 1903.19, for the specific instances of this violation, the employer must submit abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

### ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: **Proposed Penalty:** 

06/30/2014 \$3300.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

**U.S. Department of Labor** Occupational Safety and Health Administration Inspection Date(s): 12/24/2013 - 02/28/2014

**Inspection Number: 954526 Issuance Date:** 06/20/2014



#### **Citation and Notification of Penalty**

Company Name: Dollar Tree Stores Inc. Inspection Site: 950 American Legion Highway, Roslindale, MA 02131

Citation 2 Item 1 Type of Violation: Willful

29 CFR 1910.37(a)(3): Exit routes are not kept free and unobstructed.

Stockroom/Receiving Area - The employer consistently blocks the exit route with boxes of merchandise. This condition was observed on December 24,2013 and at times thereafter.

Pursuant to 29 C.F.R. 1903.19, for the specific instances of this violation, the employer must submit abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement. and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: Proposed Penalty:

07/21/2014 \$70000.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employee rand employee rights and responsibilities.

Citation and Notification of Penalty

**Inspection Number: 954526** Occupational Safety and Health Administration Inspection Date(s): 12/24/2013 - 02/28/2014 Issuance Date: 06/20/2014



#### **Citation and Notification of Penalty**

Company Name: Dollar Tree Stores Inc. Inspection Site: 950 American Legion Highway, Roslindale, MA 02131

## Citation 2 Item 2 Type of Violation: Willful

29 CFR 1910.176(b): Material stored in tiers are not stacked, blocked, interlocked or limited in height so that it is stable and secure against sliding and collapse.

Stockroom/Receiving Area - The employer consistently stacks boxes of merchandise so that they are not stored in a stable and secure manner. This condition was observed on or about December 24, 2013 and at other times thereafter.

Pursuant to 29 C.F.R. 1903.19, for the specific instances of this violation, the employer must submit abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

### ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: **Proposed Penalty:** 

07/21/2014 \$60500.00

See pages 1 through 4 of this Citation and Notification of Penalty for information on employee rand employee rights and responsibilities.

Citation and Notification of Penalty

**Inspection Number: 954526** Occupational Safety and Health Administration Inspection Date(s): 12/24/2013 - 02/28/2014 Issuance Date: 06/20/2014



#### **Citation and Notification of Penalty**

Company Name: Dollar Tree Stores Inc. Inspection Site: 950 American Legion Highway, Roslindale, MA 02131

### Citation 2 Item 3 Type of Violation: Willful

29 CFR 1910.303(g)(1)(iii): The employer did not ensure that at least one entrance of sufficient area was provided to give access to the working space about electric equipment 600 Volts, nominal, or less.

Receiving area: On or about December 24, 2013 and at times prior, access to the electrical control panel was not maintained.

Pursuant to 29 C.F.R. 1903.19, for the specific instances of this violation, the employer must submit abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photographic or video evidence of abatement or other written records.

#### ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated: **Proposed Penalty:** 

06/30/2014 \$44000.00

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**Brenda** Gordon Area Director

See pages 1 through 4 of this Citation and Notification of Penalty for information on employee rand employee rights and responsibilities.

Citation and Notification of Penalty

U.S. Department of Labor Occupational Safety and Health Administration 639 Granite Street 4th Floor Braintree, MA 02184 Phone: 617-565-6924 Fax: 617-565-6923



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## INVOICE / DEBT COLLECTION NOTICE

Company Name:	Dollar Tree Stores Inc.
Inspection Site:	950 American Legion Highway, Roslindale, MA 02131
Issuance Date:	06/20/2014

954526
\$3300.00
\$174500.00
\$177800.00

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically on <u>www.pay.gov</u>. On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on <u>OSHA Penalty Payment Form</u>. The direct link is <u>https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334</u>. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$50,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed

Citation and Notification of Penalty

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account, the bank will attempt to make the transfer up to 2 times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

**Interest**: Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is one percent (1%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

**Delinquent Charges**: A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

<u>Administrative Costs</u>: Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.

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Brenda Gordon Area Director

6/20/2014

Date

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